

Cynefin Decision-Making Board

- 1. What are you working on?** Write it down on a sticky note.
- 2. What domain does it fall in?** Discuss with your team. If it is a high-risk subject, always put it in the Complex domain to start with.
- 3. Act based on the domain.** If possible, try to move it towards the left with for example automation of that process.

OPTIMIZE

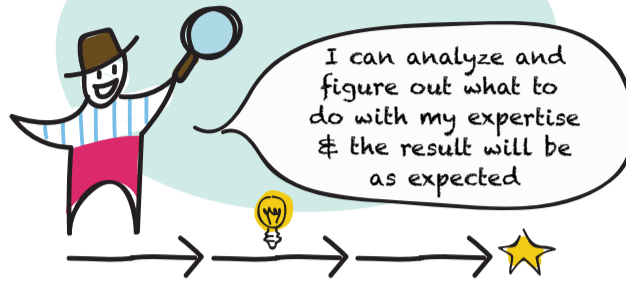
Just do it!



Obvious

INVOLVE EXPERTS

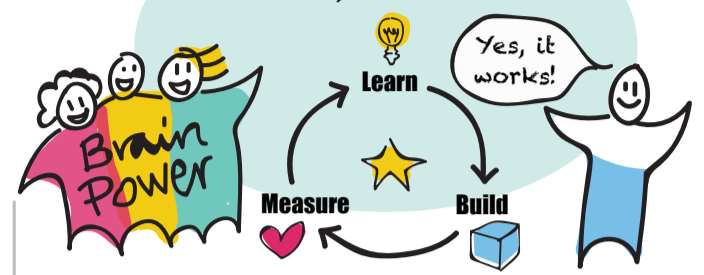
Define the problem, Analyze it, Do it!



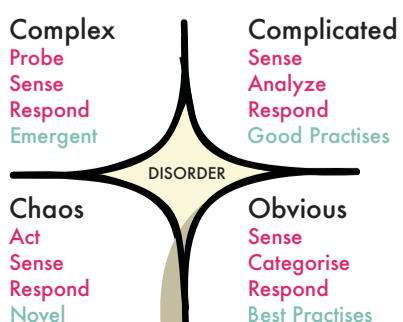
Complicated

TEAM UP X-FUNCTIONALLY

Slice the problem, Ideate, Test it, Deliver it!



Complex



What is Cynefin?

Cynefin offers five decision-making contexts or "domains"—obvious, complicated, complex, chaotic, and disorder—that help managers to identify how they perceive situations and make sense of their own and other people's behaviour. The framework draws on research into systems theory, complexity theory, network theory and learning theories. Cynefin is a Welsh word for habitat. Cynefin is created by David Snowden.