



## Isabelle Svärd

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Enterprise Agile Coach, Coach, Engineering and Development Manager, Facilitator, Leadership coach, Changemaker, Inspirational speaker and trainer.

Isabelle is an agile coach, changemaker and leadership coach full of energy and with a contagious laugh. She has experience of several agile transformations, coaching management teams, leaders, product owners, and teams. She has a passion for modern agile leadership and experience with personnel responsibility in the role as development manager.

She has fifteen years of experience developing digital products and user experiences in roles as scrum master, product manager, agile coach and manager. In her assignments her focus is building sustainable and high performing organizations, teams and individuals.

*"I believe in people, in their ability to innovate, change and make a difference. That's why I'm an Agile coach. Being a coach has meant that I get to help others see the full potential, in a company, a team and in themselves". Isabelle*

Isabelle believes that modern leadership is about trusting in everyone's ability. That everyone wants to do their best. As a leader, you can create a culture where people's input, experiences and intelligence is welcomed and appreciated. Being open to new possibilities and have the courage to try something new and create an environment where people dare to try their ideas, where it is ok to fail. That's when magic can happen. The magic of people contributing, sharing, coming together to create something awesome.



"We worked closely together and by the time she left: www.jm.se got nominated as "Best website 2016" by Web Service Award, the web team was the role model and success story of how to work agile in the company and her work contributed to the digital transformation at JM. It was inspiring and fun to work with Isabelle and I can warmly recommend her!"

Jia-Chwen Wu, Product Owner Digital & Innovation

## Some of my Clients and Assignments

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### **Agile Enterprise Coach @ Länsförsäkringar Fondliv 2019.11 – present**

Agile change management and coaching. Lean portfolio management, agile management, agile training, and coaching management teams and leaders.

### **Agile Enterprise Coach @ Attendo 2019.05 – 2019.12**

Business development and innovation of agile ways of working for teams in health care. Training and coaching leaders, business developers and teams.

### **Agile Enterprise Coach @ AFA Försäkring 2019.05 – 2019.12**

Agile transformation and change management. Coaching transformation team, training and coaching leaders, individuals and teams.

### **Agile Enterprise Coach @ Skatteverket 2018.06 – 2019.05**

Agile change management establishing an agile workplace. Coaching management team and product teams for Skatteverket application unit in Västerås.

### **Agile Enterprise Coach & Development Manager @Fyndiq 2016.03 – 2018-05**

Building an agile organization including culture, HR, leadership, sales, marketing and customer service. Coaching C-level management team, product owners and product teams. Development/engineering manager with personnel responsibility for developers, data engineers, and user experience professionals.

### **Teamlead and Agile Coach 2014.06 – 2016.02 @JM**

Agile transformation of JM's web development team and influencing agile ways of working for the IT department. Introducing focus on user experience and user testing.

### **Agile coach, Scrum Master, Product Owner 2009.01 – 2014.05 @Valtech**

Agile coach and scrum master for Boxers (Teracom) development teams. Other clients I worked with was SKL, MSB, GIH, and AxFlow.

## Educations and Certifications

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- 2019 Mastering Team Dynamics @Viktor Cessan and Stefan Lindbohm
- 2018 SAFe SPC @Best brains academy
- 2018 Everyone can draw @Dandy People
- 2014 Advanced agile project management @Crisp
- 2009 Scrum master @Valtech
- 2006– 2007 Projektledning Kvalificerad Yrkesutbildning @Idékraft
- 2005 Pedagogik med inriktning mot personalvård 20p @Uppsala Universitet
- 2004 Informationsteknologi

## Employments

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2019.04 – Dandy People, Enterprise Agile Coach  
2018.06-2019.04 Agiltec, Agile Enterprise Coach  
2016.03-2018.05 Fyndiq, Agile Enterprise Coach & Development manager  
2014.06-2016.02 JM AB, Team Lead and Agile Coach  
2014.01-2014-06 Upplands-Bro kommun, Webmaster  
2009.01-2014.01 IT consultant Valtech  
2007–2009 IT consultant Kiara  
2006–2007 Project coordinator, OMX Technology  
2003–2005 Webmaster Svenska Internetportaler