



Scarlett Stein

As an Agile Coach, I have guided many different organizations within different domains to start their journey to become Agile. By doing so I have built up a vast toolbox and an understanding of what is needed when and how to adapt processes and tools for different contexts.

Overall, I have a genuine interest in what awesome teams, at any part of an organization, can accomplish – as a team. I believe in autonomy as a motivating factor, but it needs to be weighed with alignment. How we work and collaborate is just as important as technical excellence to deliver value.

I truly believe that success comes from the fruitful relationships with the people you're surrounded with. My goal is to help my team(s) understand "the problem to solve" and to ensure the chosen solution truly solves that problem, whilst bringing about the intended benefits.

My passion is to help people and teams and the organizations to continuously improve, by using scaling principles in a Modern Agile way.

Specialties: Introducing and maintaining Agile principles and good practices in organizations. Coaching dysfunctional teams to become awesome and finding great ways to build a system for becoming a learning organization to enable autonomy and alignment. Transform organizations, teams and people from traditional to lean-agile.

Personal characteristics: Social, outgoing and brave.

Some Clients/Customers

- Länsförsäkringar
- Tele 2
- Hi3G
- Klarna
- UC
- Atos

- Migrationsverket
- ComHem

Some of my Roles

- Senior Agile Coach
- Agile Team Coach
- Change Leader
- Interim Development Manager
- Scrum Master
- Kanban Master
- Delivery Lead
- SAFe 5.0 SPC
- Workshop leader/Facilitator

Qualifications

Certifications

2020 Certified SAFe™ Program Consultant, Implementing 5.0 (SPC)

2019 Training from Back of the Room

2011 Scrum Product Owner – Scrum Alliance

2008 Lean Software Development

2008 Scrum Master – Scrum Alliance

Business Areas

Bank/Finance, Telecom

Fields of Work

Agile Coaching, Transformational Leadership, Customer Journey, Team Management, Workshop Facilitation, Project Management.

Methods

SAFe™, Lean-Agile, Scrum, Kanban, LESS

Languages

Swedish, English, German, Danish

Employments & Assignments

Länsförsäkringar (for Dandy People) Jan – Apr 2020

Enterprise Agile Coach

The main focus was to support Digitala Kanaler, the management team, and the development teams to transform from traditional PM3 and ITIL model to Lean-Agile ways of working with the help of SAFe™.

This included basic agile training on both management and team level, introducing the various events and roles included in SAFe™ as well as encouraging the Lean-Agile mindset throughout the organization.

Tele 2 Mar - Dec 2019

Enterprise Agile Coach

The main focus was to support Tele2 B2BIT with the first steps in their agile transformation journey by helping out in defining value streams, roles and teams.

I also put a lot of focus on supporting the teams by introducing pair, and mob programming, story mapping, and estimation techniques, as well as conducting basic agile training, and making the basic scrum ceremonies valuable.

Hi3G Access AB Nov 2018 – Feb 2019

Agile Coach

Agile coach for several teams within the IT organization.

Klarna Oct 2016 – Oct 2018

Agile Coach, Delivery Lead, Scrum Master

As a delivery lead at Klarna you are Engineering manager/Senior developer, Agile Coach/Scrum Master, Project Manager/Driver in one person. The main challenge was driving the organization toward the change of the operating model, from a component team organization to a feature team organization.

UC AB Feb 2019 – Sep 2016

Agile Coach

Coached the management team at KIT in improving processes, defining roles and responsibilities as the first steps on their Agile journey.

Atos Sep 2013 – Jan 2016

Agile Coach

Coached IT in implementing Scrum.

Migrationsverket Apr 2012 – Dec 2012

Agile Coach

Coached IT in implementing Scrum.

ComHem 2010 – 2012

Agile Coach

Coached IS/IT department in setting up scrum teams and defining roles and responsibilities.

Education & Certifications

2020 Implementing SAFe 5.0

2019 Training from Back of the Room

2011 Scrum Product Owner, Scrum Alliance

2008 LLC, Lean Software Development, Poppendieck

2008 Scrum Master, Scrum Alliance

2000–2001 Mathematics, Lunds Tekniska Högskola

1997-2000 Computer Science, KTH (Royal Institute of Technology)

1988-1989 Business Management, Stockholm University

Engagements

Founder and chairman of Trosagymnasterna, 2014-present

Employments & Freelance

Dandy People, Agile Coach, 2019 – ongoing

Jameson& Stein, Agile Coach 2010 - ongoing

Telenor, Scrum Master, 2007-2010

Glocalnet, System Developer, 2004-2007

Realtime A/S, Integration Manager 2001-2004

Incirco, Technical Project Lead. 2000-2001

Wide, Web developer, 1999-2000

Morgonfalken, Web developer, 1998-1999

BCG, Assistant and UX developer, 1994-1998